

ANNUAL REPORT

2020-21

IQRAA INTERNATIONAL HOSPITAL & RESEARCH CENTRE



QUALITY HEALTHCARE FOR ONE AND ALL

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IN THE NAME OF GOD, WE PRESENT YOU THE ANNUAL REPORT OF THE YEAR 2020-2021

IQRAA Hospitals' mission is to deliver healthcare services of international standards, offering state-of-the-art, cost-effective, and affordable care to people, with a special focus on marginalized and underprivileged segments of society. We are committed to the achievement and maintenance of excellence in education, research, and healthcare for the benefit of the community. Since our inception, we have been tirelessly working to enhance accessibility and affordability for everyone.



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VISION

Provide high quality, affordable and compassionate care to the needy with utmost safety and thus achieve high level of patient satisfaction

MISSION

To provide state-of- the art, cost effective and affordable healthcare services for people, especially the marginalised and the underprivileged sections of society.

VALUES

- Compassionate care
- Affordability
- Respectful and reliable
- Excellence in performance

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MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear All,

As we reflect on the past year, I am filled with gratitude for the unwavering support and generosity that have allowed Iqraa hospital to continue its vital mission. Despite the challenges we faced, our commitment to providing compassionate care to those in need for utmost affordable cost has never wavered.

Throughout the year, we have witnessed countless stories of hope and healing. From the dedicated efforts of our medical staff to the resilience of our patients, each day has brought moments of inspiration and triumph. Together, we have made a palpable difference in the lives of so many individuals and families, offering them not only medical treatment but also a sense of dignity and hope for the future.

None of this would have been possible without the generosity of our staff, doctors, welwishers etc. The supports have been the cornerstone of our success, enabling us to expand our services, reach more patients, and invest in the latest medical technology and equipment.

Looking ahead, we remain committed to our mission of providing high-quality healthcare to all, regardless of their ability to pay. As we embark on a new year, we do so with a renewed sense of purpose and determination to make an even greater impact in the lives of those we serve.

On behalf of everyone at Iqraa Hospital, thank you for all. May the almighty shower his blessings.

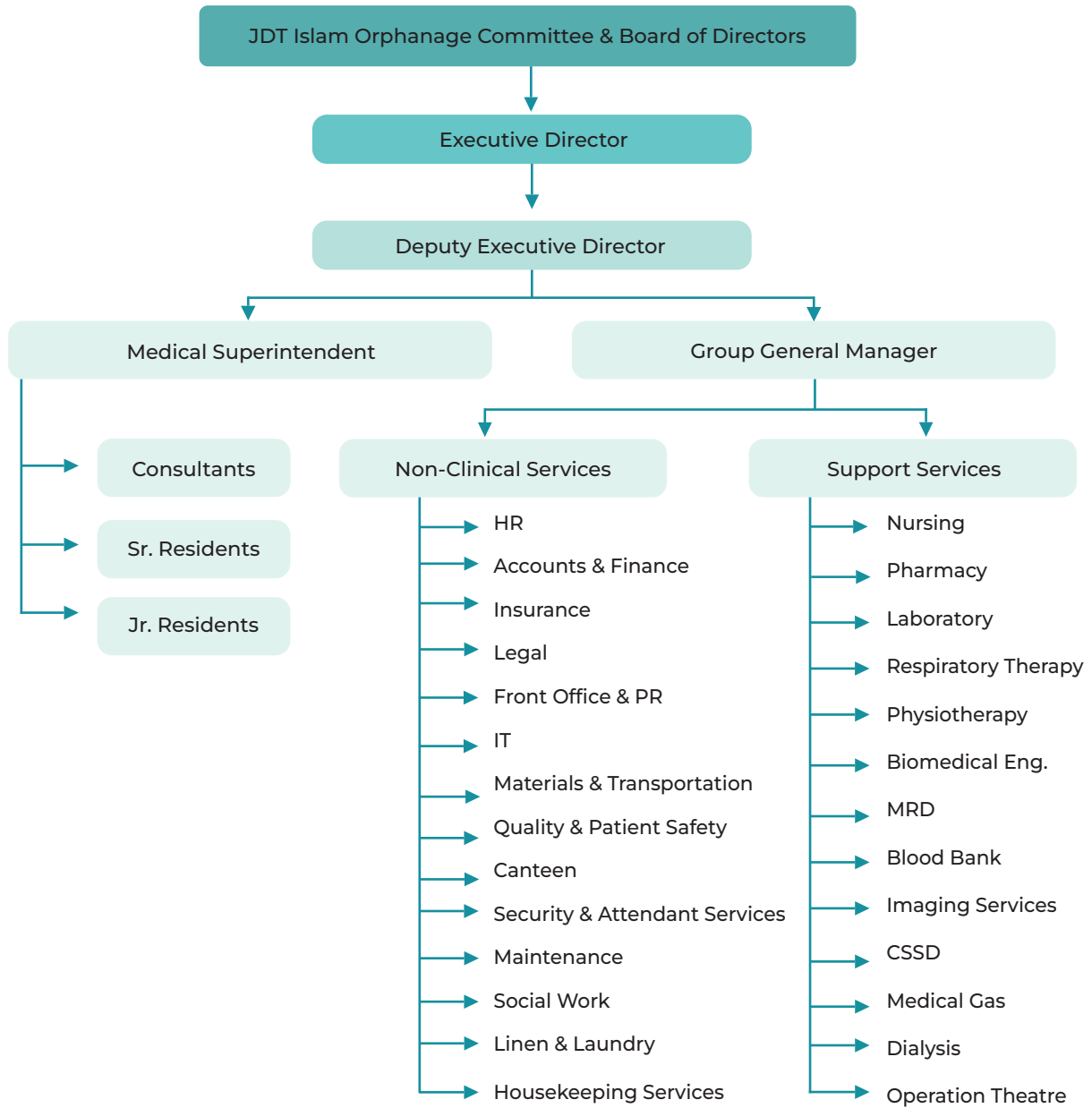
Sincerely

Dr. Anver P.C.

Executive Director, IQRAA Hospital



ORGANOGRAM



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JDT ISLAM ORPHANAGE

JDT, ESTABLISHED IN 1922, WAS ONE OF THE FIRST NGO ORPHANAGES TO EMERGE AS A PRODUCT OF INDIA'S FREEDOM STRUGGLE.

Jam'iyat Da'wa Tablighul Islam, better known as the JDT Islam Orphanage, is a Registered Charitable Society and a non-profit organization. JDT Islam is one of the oldest orphanages in India, established in 1922 by Kasoori Brothers from Punjab for helping orphans and destitute, with its roots deeply intertwined with the freedom struggle. Its inception aimed to protect and save the children who became orphans and destitute as a result of the great Malabar Rebellion during the Indian Independence Struggle in 1921.



There is an interesting background as to how the JDT came into being. Prior to the setting up of the institution, a majority of the population in the region were living in abject poverty, except for a few landlords. The peasants had no right to their property except to cultivate after paying a fixed portion to the landlord as 'pattam'. What followed was the Malabar revolt of 1921 that left about 10,000 dead and thousands of children orphaned. Inspired by an article written in The Hindu by freedom fighter Mohammed Abdurehman, Abdul Khader Kasoori, a philanthropist from Punjab, went to Malabar in the 1920s and took up the initiative to purchase land and establish JDT, their first such initiative.

5 FOUNDERS AND MENTORS



Abdul Kader Kasoori



**Late Dr. Mohammed
Abdu Yamani**



KP Hassan Haji



Nouri AK Al-Nouri

Going beyond the concept of merely providing food and shelter to the underprivileged, JDT Islam has explored the best ways to fulfil their needs and rights, including those related to health and education. Currently, there are 27 educational institutions under JDT Islam, with over 20,000 students, offering education from primary level schooling to professional courses, catering to a broad segment of the community.

Even though it commenced functioning as an Orphanage, with the intention to shelter, feed and care for the unfortunate and miserable children, who were the offsprings of the bygone Malabar Rebellion, today, JDT Islam has journeyed a long way to attain its present position and status, as a well-run and well-maintained orphanage, known for its determination and dedication for its uncompromising quality of education, made possible through much hardships and trials earlier and was able to make its mark, winning a wider acceptance and acclaim in the whole of Malabar. It has also paved the way for the institution to enjoy an enviable level of status in society, both in the educational and service sectors.

Such has been the journey of the JDT group that it was bestowed with the National Award for Child Development by President Pranab Mukherjee in 2011.

QRAA Hospital is owned by the JDT Islam Orphanage Committee NGO, which is registered under the Societies Act. IQRAA International Hospital & Research Centre was established in 2000 as a healthcare initiative of JDT Islam. It serves as the sole healthcare endeavour of the JDT Islam Orphanage Committee. IQRAA's strategy of providing value-based healthcare services has been successful in addressing the health and healthcare needs of the community. IQRAA has firmly established itself as a major philanthropic and charitable initiative, extending a helping hand to the needy population in the region, particularly the marginalised sections.

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JDT ISLAM INSTITUTIONS

After 2000, the JDT Islam campus has experienced remarkable growth, particularly in the fields of education and healthcare. This expansion has seen the establishment of several notable institutions, including the College of Nursing, the College of Pharmacy, and the College of Physiotherapy. In addition to these specialised colleges, the campus has also become home to various other institutes catering to both higher and lower studies. An impressive testament to this growth is the enrolment of over 20,000 students spread across a diverse array of 28 institutions. This flourishing educational ecosystem underscores the institution's commitment to providing comprehensive and quality education, further enriching the community it serves.

LIST OF INSTITUTIONS UNDER JDT

- Orphanage
- Madrassa
- LP School
- High School
- Higher secondary School
- Higher Secondary School (Un Aided)
- Senior Secondary School
- IQRAA English Medium School
- New Hope English School
- Industrial Training Institute (ITI)
- IGNOU Study Centre
- Vocational Higher Secondary School
- Institute of Commerce
- Polytechnic College
- College of Arts & Science
- IQRAA International Hospital and Research Centre
- College of Pharmacy
- College of Nursing
- College of Physiotherapy
- Special School
- Physiotherapy & Rehabilitation Centre
- Iqraa Academy



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IQRAA INTERNATIONAL HOSPITAL AND RESEARCH CENTRE

IQRAA International Hospital and Research Centre is a charitable healthcare initiative founded in 2000 by JDT Islam Orphanage Committee, Calicut, an NGO and one of the oldest orphanages in India. The objective of the hospital is to deliver high-quality healthcare services at affordable cost. Even though a charitable institution, IQRAA provides state-of-the-art diagnostic and treatment facilities made affordable to people from all sections of society. Located in Calicut city, IQRAA has an in-patient capacity of 450 beds with multi-specialty departments. We have an excellent crew consisting of 160 Doctors, 1636 including 1371 Nursing and Paramedical staff. Our laboratory was awarded the prestigious accreditation of NABL in 2012 and we are still maintaining the certification. Professional expertise, qualified and experienced staff and socially committed management could lead IQRAA to new heights, within the decade of its establishment.

We offer basic specialties like General Medicine, Obstetrics and Gynecology, Paediatrics, Orthopaedics, ENT, Dermatology, Dental surgery etc. along with super specialties like Cardiology, Nephrology, Urology, Endocrinology, Neurology etc. We provide laparoscopic surgery across all specialties. Our dermatology and cosmetology department delivers specialized services in vitiligo treatment including surgery, hair transplantation and cutting-edge cosmetology procedures. Orthopedics specialty regularly conducts joint replacement surgery, spine surgeries, scoliosis correction etc. In maternal and childcare, our centre is equipped with infertility treatment, high-risk pregnancy clinic, laparoscopic gynecological surgery unit and Level 3 Neonatology ICU.

Our Heart Centre is equipped with interventional cardiology services including Angioplasty. The Nephrology department is a centre of Excellence with more than 5000 dialysis a month. Kidney transplantation started in 2016 and on average 20 transplantation surgeries were performed in a month.

IQRAA Hospital is a centre of Postgraduate Medical education running DNB Course with the accreditation of Ministry of Health and Family Welfare under the Government of India and conducting observer ship programme to doctors securing medical graduation abroad. We are running healthcare educational institutions for training professional in healthcare management, nursing, physiotherapy, imaging, laboratory technology etc. Our two decades of experience in healthcare sector, our way of being and doing, further enriches the commitment in delivering quality healthcare for one and all, combining professional excellence and charity.

IQRAA THROUGH THE YEARS

The odyssey of IQRAA International Hospital and Research Centre stands as a testament to our steadfast dedication to delivering accessible, affordable, and high-quality healthcare. Reflecting on our achievements, we witness the transformative impact we've made on the community and the enduring values that have steered our course.

Commencing in 2000, the inauguration of IQRAA Hospital by H.E. Dr. Muhammed Abdu Yamni laid the foundation for our mission to serve the community. Our journey has been intertwined with technological progress, as evidenced by the establishment of the Diabetes and Dialysis Centre and the introduction of CT scan facilities in 2006, signaling our commitment to state-of-the-art healthcare.

In 2009, recognizing the critical need for a blood bank, we took a significant stride towards life-saving treatments. The commitment to holistic healthcare deepened in 2010 with the launch of the Community Dental Clinic, acknowledging the importance of oral health in overall well-being.

The Dr. Muhammed Abdu Yamni Charity Programme initiated in 2011 exemplifies our dedication to community service. The inception of IQRAA Heart Care in 2012 expanded our expertise in cardiac health, providing comprehensive care to those in need.

Subsequent years saw a series of expansions, including the introduction of the Mobile Medical Clinic in 2013, NABL accreditation for our Laboratory, and the addition of MRI services in 2014. In 2016, Kidney Transplantation services, Transfusion Medicine, and the launch of a Mobile ICU with MDCT (64 slice) technology marked significant milestones.

The journey continued in 2018 with the establishment of the IQRAA Kidney Care and Research Centre, focusing on renal health.

Looking ahead, our vision is clear to establish a hospital in every district of Kerala, making healthcare accessible, affordable, and appropriate for all. Our locations prioritize disability-friendly structures and eco-friendly practices, showcasing our commitment to sustainability.

Throughout, community assessments have guided us in understanding unique healthcare needs, emphasizing efficient, ethical, and sustainable practices. We responsibly manage e-waste, recognizing our impact on the environment.

Our journey is a testament to core values of accessibility, affordability, availability, and appropriateness in healthcare. With each milestone, we reiterate our mission to serve the community with compassion and dedication, forging ahead into the future with unwavering commitment.

Beyond healthcare services, our commitment to accessibility extends to infrastructure. IQRAA Hospital is dedicated to creating a disability-friendly environment, ensuring inclusivity through features like wheelchair ramps, accessible restrooms, and specialized equipment.

Acknowledging our responsibility to the environment, sustainability is a core value. From energy-efficient lighting to responsible waste management, we strive to reduce our environmental footprint. These initiatives not only benefit the planet but also contribute to the overall well-being of our community.

Our journey is holistic, rooted in compassion, inclusivity, and sustainability. Healthcare, in our perspective, extends beyond treatment alone—it encompasses the environment in which care is provided. Our disability-friendly and eco-friendly approach reflects our commitment to fostering a healthcare ecosystem that is compassionate, inclusive, and sustainable.

- 2000- Inauguration of IQRAA hospital by H.E. Dr. Muhammed Abdu Yamni
- 2005- New management
- 2006- Diabetes and dialysis centre CT scan
- 2009- Blood bank
- 2010- Community dental clinic
- 2011- Dr. Muhammed Abdu Yamni charity programme
- 2012- IQRAA Heart Care
- 2013 - Mobile Medical Clinic, Accreditation by NABL for Laboratory
- 2014- MRI
- 2016- Kidney Transplantation, Transfusion medicine & Mobile ICU, MDCT (64 slice)
- 2017- New ICU
- 2018- IQRAA Kidney Care and Research Centre
- 2020- IQRAA COVID centers

OUR HOSPITALS AND CLINICS

The remarkable evolution of IQRAA Hospital, from its humble beginnings as a standalone facility in 2000, has blossomed into a pioneering healthcare initiative by 2020. Established by the JDT Islam Orphanage Committee, Calicut, an esteemed NGO and one of India's oldest orphanages, our hospital embarked on a mission to redefine healthcare accessibility. Our unwavering goal has consistently been to provide high-quality healthcare services that remain financially feasible for all.

In the early years, we identified glaring disparities in healthcare access, particularly among impoverished and underprivileged communities. The exorbitant costs associated with healthcare created a substantial burden for those in dire need, inspiring our mission to make a meaningful impact.

Today, with a sense of pride, we have not only expanded our services but also magnified our impact. With three peripherals and seventeen strategically located clinics spanning various districts, our growth stands as a potent testament to the success of our mission. This journey mirrors our steadfast dedication to ensuring healthcare is accessible, affordable, available, and appropriate for everyone.

As we look ahead, our vision extends into the future—aiming to establish a presence in every district of Kerala, turning 'Healthcare for All with Access' into a tangible reality. Our commitment to equitable healthcare remains the cornerstone of our journey, with the persistent goal of reaching out to those who need it most.

Reflecting on our trajectory from a solitary hospital in 2000 to our current status in 2020, we are fueled by the belief that healthcare is a fundamental right, not a privilege. Our journey stands as a testament to our determination to bring quality healthcare closer to every community, fostering hope and healing in the hearts of those we serve.

8 HOSPITALS, CLINICS AND PERIPHERALS REPORT

8.A IQRAA INTERNATIONAL HOSPITAL AND RESEARCH CENTRE

BED STRENGTH

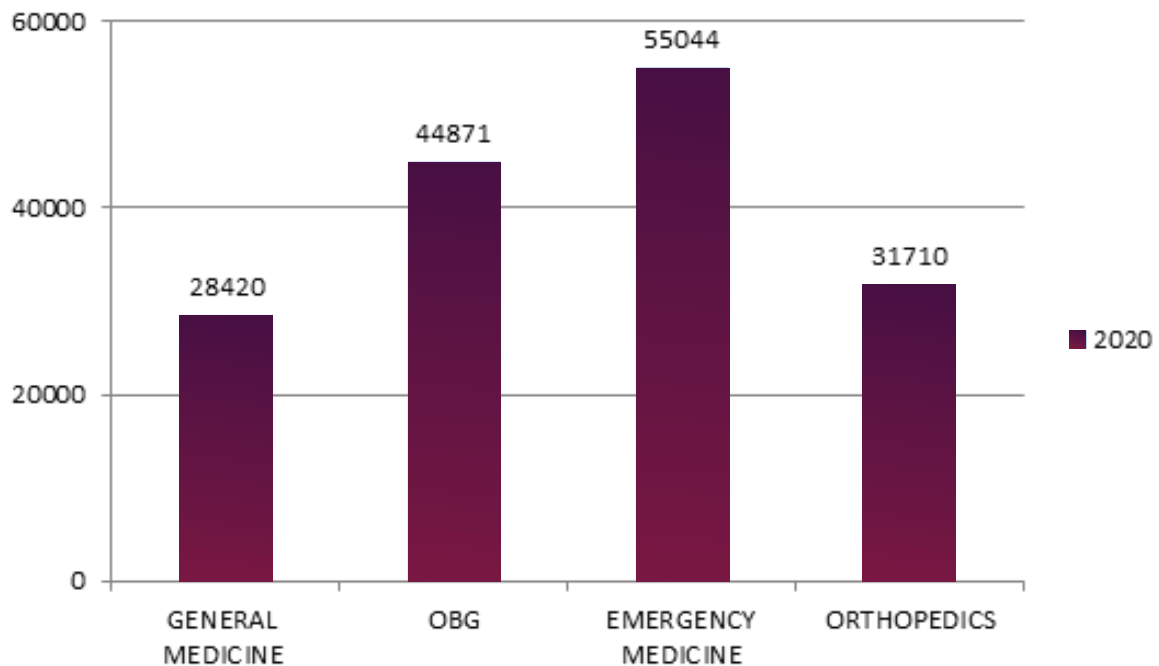
Number of sanctioned beds	450
Number of operational beds	341
Number of ICU beds	69
Number of Operation Theatres	11

The IQRAA healthcare network comprises a diverse array of hospitals, each dedicated to the common mission of providing accessible and quality healthcare to communities across Kerala. At the heart of this network stands the flagship IQRAA International Hospital and Research Centre, located in Calicut. This hospital, founded in 2000, has been the cornerstone of our healthcare journey, setting the standard for excellence.

OP OVERVIEW

DEPARTMENT	2020 - OP
GENERAL MEDICINE	28,420
OBG	4,4871
EMERGENCY MEDICINE	55,044
ORTHOPEDICS	31,710

**Some highlighted departments*



In addition to the main facility, our network extends its healing touch to various districts, including the

- IORAA Hospital in Sultan Bathery
- IQRAA Community Hospital in Vazhakkad
- RAHMA-IQRAA Community Hospital in Thottilpaalam.

Aligned with our visionary commitment to democratize healthcare access, IQRAA Hospital has strategically expanded its reach across diverse districts in Kerala, successfully achieving the goal of establishing at least one hospital in every district. This ambitious initiative has materialized into three distinct healthcare facilities, each situated in a different district, positively impacting the lives of various communities.

In Sultan Bathery, the IORAA Hospital addresses the healthcare needs of the local population in Wayanad District, standing as a beacon of hope amidst the scenic landscapes of the Western Ghats. This facility ensures that residents have access to high-quality medical care, embodying our commitment to their well-being.

The IQRAA Community Hospital in Vazhakkad, located in Malappuram District, plays a crucial role in meeting the healthcare requirements of a vibrant and diverse community. Its existence underscores our commitment to inclusivity, striving to provide essential healthcare services to every individual, regardless of their background.

Meanwhile, the RAHMA-IQRAA Community Hospital in Thottilpaalam, situated in Kozhikode District, exemplifies our dedication to serving the underprivileged and marginalized sections of society. Its strategic placement aims to bridge healthcare disparities and deliver compassionate care to those who need it the most.

Collectively, these three hospitals embody the realization of our mission to make healthcare easily accessible to every community. They epitomize our unwavering belief that quality healthcare should transcend geographic boundaries, ensuring that no one is left behind in their pursuit of a healthier life. These institutions are more than just hospitals; they represent the embodiment of our vision for 'Healthcare for All with Access,' significantly contributing to the well-being and vitality of their respective districts.

OUR CLINICS

In our steadfast commitment to ensuring quality healthcare for all, IQRAA Hospital has expanded its influence through a network of 8 clinics strategically positioned across various regions of Kerala. These clinics, integral components of the IQRAA healthcare network, play a vital role in delivering specialized and primary care, offering patients personalized medical services and treatments.

These clinics are indispensable in providing essential primary care services such as check-ups, vaccinations, and preventive measures, fostering overall health and wellness. Strategically located in different parts of the state, these clinics serve as vital extensions of our mission to ensure healthcare accessibility throughout the community. Each clinic acts as a beacon of hope, providing a broad spectrum of medical services, diagnostics, and expert care.

Whether situated in bustling urban areas or remote rural landscapes, these clinics serve as pillars of support, addressing the unique healthcare needs of each region. They embody our unwavering dedication to providing 'Healthcare for All with Access,' ensuring that high-quality healthcare is readily available, regardless of one's location in Kerala. These 8 clinics transcend being mere healthcare facilities; they symbolize our commitment to inclusivity and compassion, nurturing the health and well-being of diverse communities.

Among our notable clinics, the IQRAA- MSS Medical Centre in Adimali offers essential medical care to the residents of the region. Meanwhile, IQRAA Aesthetics in Calicut focuses on enhancing beauty and overall well-being. Furthermore, our cutting-edge Fertility Centre ensures that couples facing fertility challenges receive expert care and support.

Recognizing the importance of mental health, IQRAA has established a range of mental health clinics. The IQRAA-Thanal Centre for Psychiatric Rehabilitation in Eranhipalam provides crucial support for individuals on their journey to recovery. Additionally, our commitment extends to palliative care, with the IQRAA-Thanal Palliative Centre in Calicut offering comfort and solace to patients and families facing life-limiting illnesses.

Collectively, these clinics reflect our dedication to providing comprehensive healthcare solutions that cater to the diverse needs of our community. Each clinic embodies our mission of accessible, affordable, and quality healthcare, fostering health and well-being for all.

1. IQRAA Community Clinic, Kallai
2. IQRAA Community Clinic, Palazhi
3. IQRAA Community Clinic, Kinasseri
4. IQRAA Community Clinic, Vellamunda
5. IQRAA- MSS Medical Centre, Adimali
6. IQRAA-Thanal EIC, Malaparamba
7. IQRAA-Thanal Centre for Psychiatric Rehabilitation, Eranhipalam
8. Healthcare Partner- IIM Kozhikode

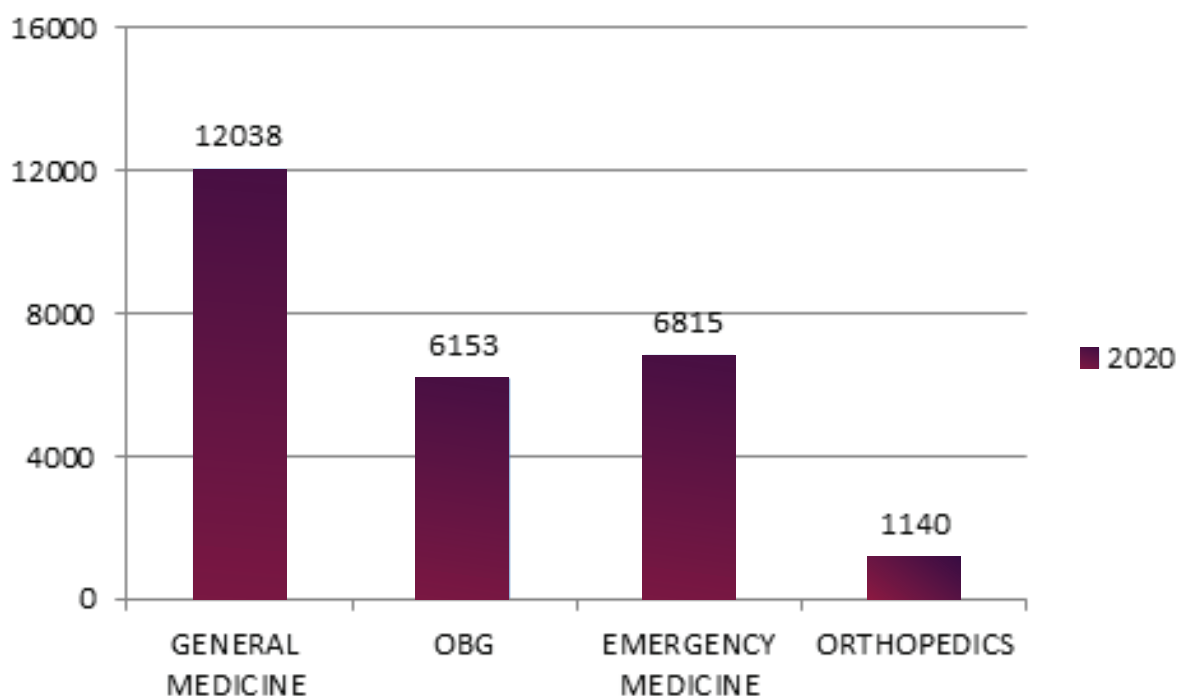
8.B IQRAA HOSPITAL SULTHAN BATHERY

IQRAA Hospital, Sulthan Bathery is a 100-bed hospital having all the clinical facilities with modern and advanced equipment.

OP OVERVIEW

DEPARTMENT	2020 -OP
GENERAL MEDICINE	12,038
OBG	6,153
EMERGENCY MEDICINE	6,815
ORTHOPEDECS	1,140

**Some highlighted departments*



EFFICIENCY OF OUR HOSPITAL

Elevating professional proficiency is accomplished through the strategic implementation of measures that include optimizing staff scheduling and ensuring the efficient utilization of manpower resources. By refining our approach to staff management, our goal is to enhance workforce efficiency and establish a seamless workflow.

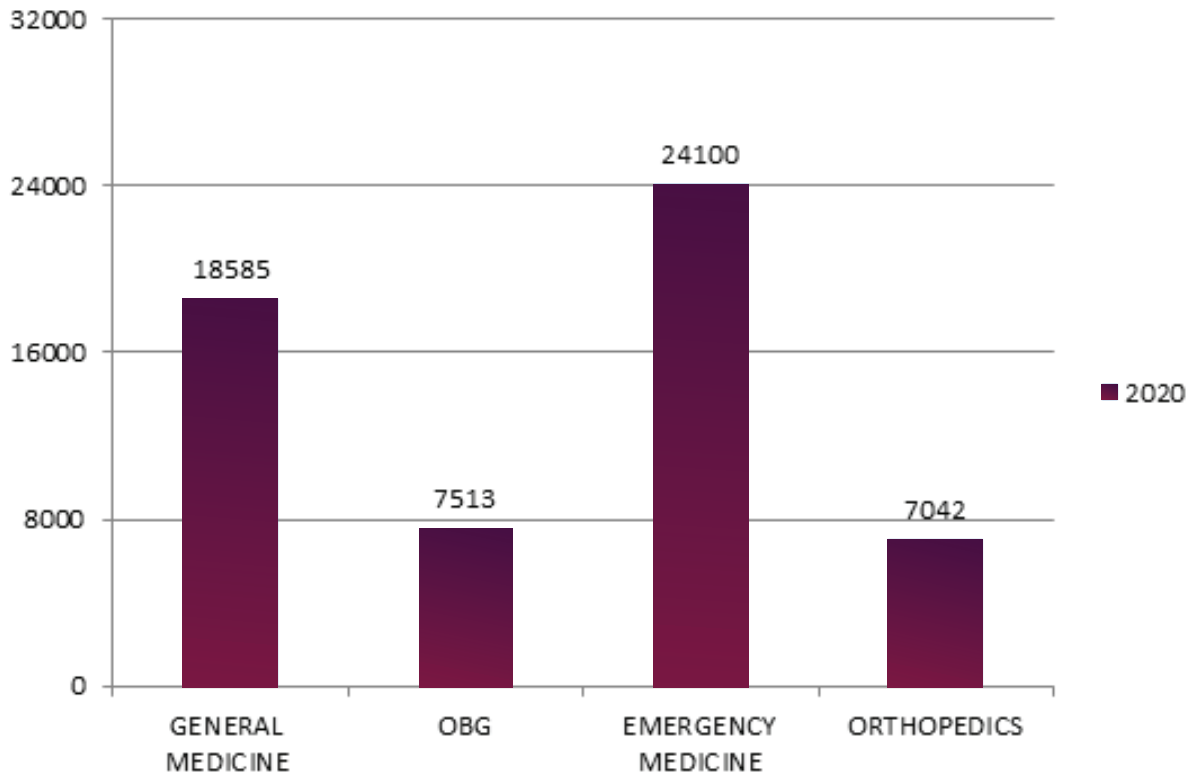
Moreover, our commitment to excellence is underscored by a robust performance appraisal system for our staff. This system not only serves as a means to acknowledge commendable efforts but also acts as a foundation for identifying areas of improvement. In order to fortify professional growth and augment work efficiency, we offer additional training opportunities to our staff. This proactive approach ensures that our team is well-equipped with the necessary skills and knowledge, thereby contributing to a high standard of performance in our professional endeavors.

8.C IQRAA COMMUNITY HOSPITAL THOTTILPALAM

OP OVERVIEW - THOTTILPALAM

DEPARTMENT	2020
GENERAL MEDICINE	18,585
OBG	7,513
EMERGENCY MEDICINE	24,100
ORTHOPEDECS	7,042

**Some highlighted departments*

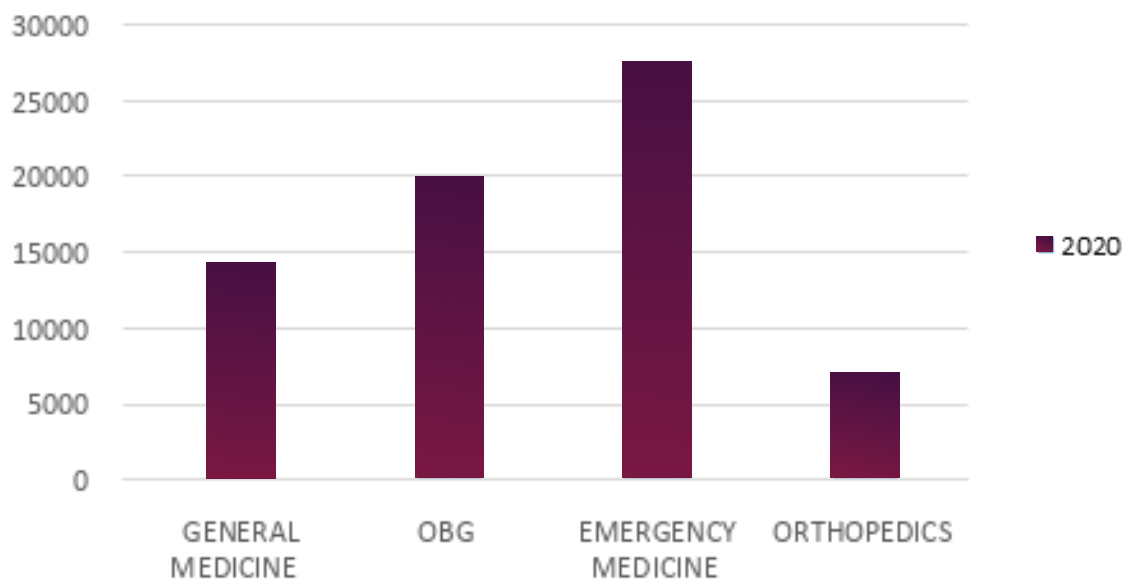


8.D IQRAA COMMUNITY HOSPITAL VAZHAKKAD

OP OVERVIEW - IQRAA VAZHAKKAD

DEPARTMENT	2020
GENERAL MEDICINE	14,294
OBG	20,006
EMERGENCY MEDICINE	27,678
ORTHOPEDECS	7,161

**Some highlighted departments*



8.(1) IQRAA COMMUNITY CLINIC KALLAI

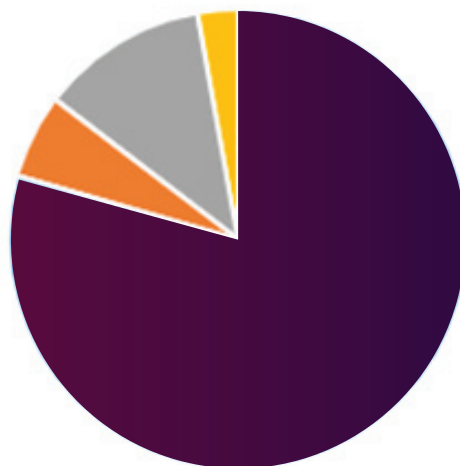
The Iqraa Community Clinic in Kallai serves as a beacon of hope for the local residents, delivering crucial healthcare services to the community. This well-equipped clinic provides fundamental medical facilities and a variety of supplementary services, including a laboratory, pharmacy, emergency nursing support, x-ray, ECG, and more. The breadth of these comprehensive offerings underscores our commitment to meeting the healthcare needs of the Kallai community with dedication and excellence.

OP OVERVIEW - KALLAI

DEPARTMENT	2020
GENERAL MEDICINE	56,904
OBG	4,234
EMERGENCY MEDICINE	2,035
ORTHOPEDECS	8,419

**Some highlighted departments*

KALLAI OP



■ EMERGENCY MEDICINE ■ OBSTETRICS AND GYNECOLOGY
■ ORTHOPEDECS ■ GENERAL MEDICINE



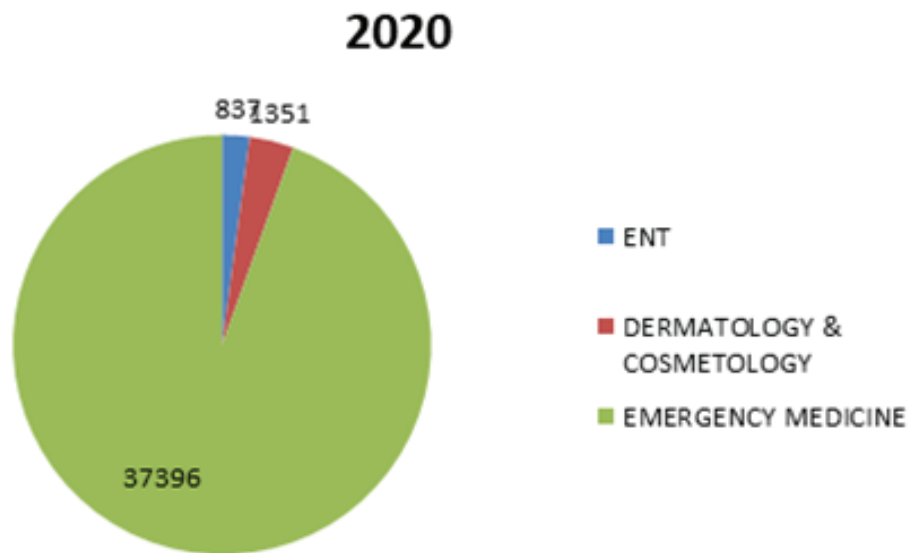
8.(2)

IQRAA COMMUNITY CLINIC, KINASSERY

OP OVERVIEW - KINASSERY

DEPARTMENT	2020
ENT	8,37
DERMATOLOGY & COSMETOLOGY	1,351
EMERGENCY MEDICINE	37,396

**Some highlighted departments*



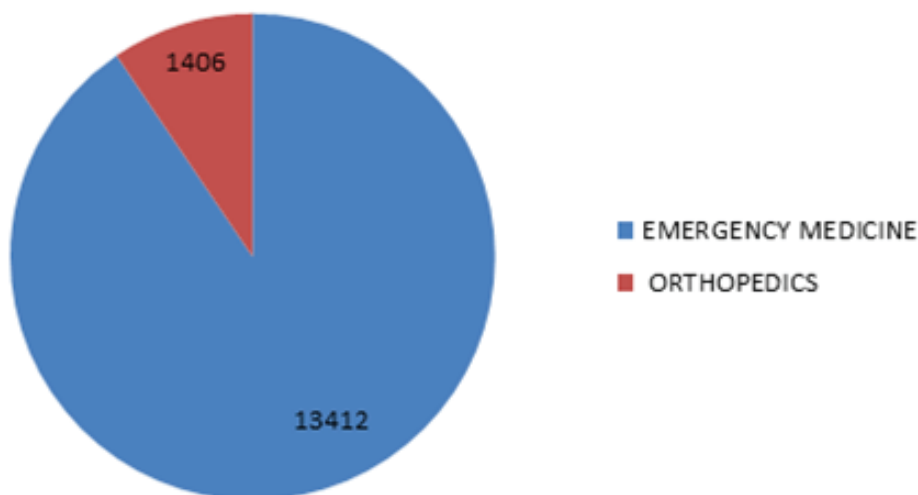
8.(3) IQRAA COMMUNITY CLINIC, PALAZHI

The IQRAA Community Clinic in Palazhi initiated its services in June 2020, aiming to bring quality healthcare to the local community. Our clinic stands proudly, featuring departments in pediatrics, family medicine, gynecology, dermatology, ENT, orthopedics, pulmonology, and general surgery. With a dedicated team of 15-18 staff members, including housekeeping and trainees, we are committed to delivering comprehensive and accessible medical services across various specialties. Our primary focus is on the well-being of the community we serve, ensuring that a diverse range of healthcare needs is addressed under one roof.

OP OVERVIEW - PALAZHI

DEPARTMENT	2020
EMERGENCY MEDICINE	13,412
ORTHOPEDICS	1,406

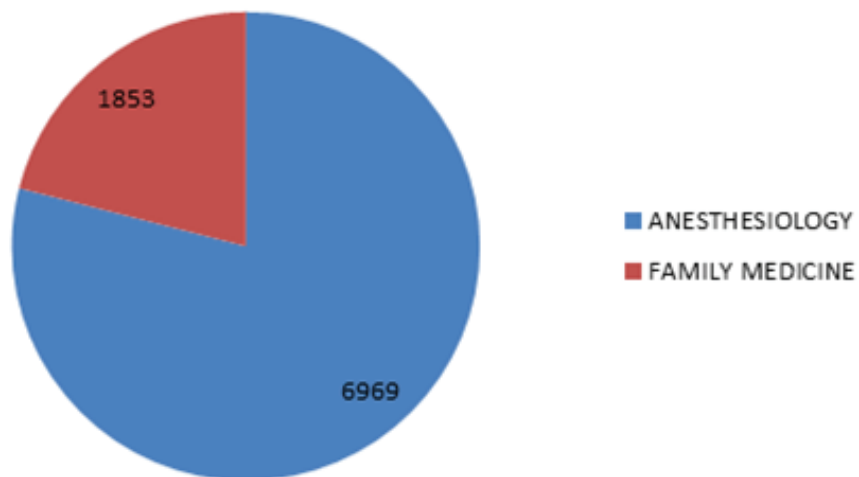
**Some highlighted departments*



8.(4) MSS IQRAA MEDICAL CENTRE ADIMALI

OP OVERVIEW - ADIMALI

DEPARTMENT	2020
ANESTHESIOLOGY	6,969
FAMILY MEDICINE	1,853



THE YEAR HIGHLIGHT

COVID-19 Pandemic Management at IQRAA Hospital, Calicut

Iqraa International Hospital and Research centre, Calicut was established in 2000 by registered society, JDT Islam Orphanage Committee with the support of philanthropists. JDT Islam is one of the oldest orphanages in the country took its inception to save and protect orphaned and destituted children of martyrs of Malabar Rebellion. The orphanage was established by Philanthropists came from Punjab, after seeing the miserable news of the status of the children. Iqraa Hospital is the sole healthcare initiative of JDT Islam and is one of the most sought tertiary care hospital in Northern Kerala. The Hospital provides high quality healthcare services at affordable cost. Time-to-time Iqraa Hospital has introduced multiple novel and innovative charity initiatives to serve the most deserving and marginalized community. Beyond the subsidized rate in the services, Iqraa Hospital further intervened in reaching the poor patients in accessing the services including dialysis services and other critical medical and surgical procedures by finding sponsors. IQRAA is in the forefront of COVID management with a variety of social and medical initiative since the beginning of the pandemic.



IQRAA HOSPITAL'S COVID-19 MANAGEMENT INITIATIVES

IQRAA Hospital is always committed to address the disease burden and always in the forefront in managing any health adverse events. The accessibility, availability and affordability issues of COVID-19 makes the disease burden even worse ending up in community spread and unprecedented surge. IQRAA aims to bridge the gap in these areas by providing the essential medical services at the earliest and at free of cost in each phase of the disease management. IQRAA's interventional strategies in COVID care starts as early as the disease detected in the country. Our interventions were modified and intensified according to the situation demands. Our COVID interventions got a different energy and motivation with the funding support from Azim Premji Philanthropy Initiative (APPI), which helped in procuring essential lifesaving equipment and operationalizing the intervention centres during COVID.



COVID PANDEMIC MANAGEMENT

COVID Pandemic was first hit in Kerala in the country and community spread was also first identified in Kerala. Kerala State generally and Calicut district particularly had a close surveillance of COVID cases incidence and managed appropriately. During the month of April, May, June and July (2020) the epidemic under control with our isolation and intensified risk category COVID screening efforts. During the initial months Iqraa has provided free COVID screening facility to more than 3000 people. COVID screening facility was complemented with provision of free isolation facilities to risk group and COVID contacts, these efforts had a critical impact in forestalling further spread of the deadly disease in the community. COVID pandemic has first touched its first spike from the month August 2020.

Iqraa Hospital has started its exclusive COVID Care centre in August 2020 in PPP model, this was the first of its kind the country and started providing free treatment facilities for all the COVID affected patients. Iqraa psychiatric centre was repurposed to 100 bed COVID Care centre with 11 ICU beds, 17 HDU beds and 72 ward beds. The centre has increased HDU facility to 30 HDU beds as the number of patients requiring O2 and critical care is increasing each day. As of today the centre has treated more than 2500 patients at free of cost. The centre caters treatment services for Category B patients and Category C patients. The centre has witnessed the lowest mortality rate comparing with national and Kerala State average.



Total deaths in the centre till date is 9. The centre has oxygen supply to every bed and have regular supply of medicines including Remdesivir, which has helped much in providing high quality care with early recovery. The centre has provided post-covid treatment facilities as well as other medical and surgical procedures at Iqraa Main Hospital. Iqraa Main Hospital have all the major specialty and super-specialty department, which have extended its services to the COVID patients. The referral made by the centre was categorically managed by Iqraa main Hospital as well as Medical College Hospital saved many lives.

In November month as the caseload had a steady peak and the number of patients requiring critical care services increased, Iqraa Hospital has started Critical care unit to treat critically ill patients (Category C patients). The Critical care unit was well equipped with advanced life-saving biomedical equipment and highly qualified critical care physician team. Iqraa COVID Critical unit is providing highest quality comprehensive treatment facilities and the COVID specific mortality in the centre is lowest comparing the national and state average.

While managing COVID critical patients, medical college hospital was saturated and the COVID positive Kidney patients were affected with compromised quality of care (number of dialysis sessions were limited to once weekly, where three was required to sustain life for most of the patients).



Iqraa had repurposed its existing dialysis centre to treat COVID positive dialysis patients with 15 dialysis machines and of total 70 patient beds. The centre has provided 2,404 dialysis sessions and the centre remains to provide dialysis services to the patients who turned negative for COVID, as they were denied dialysis outside with a bed capacity of 60.

Iqraa has further extended its COVID interventions with provision of gynaec as well as medical and surgical procedures to the COVID affected patients in the month of November 2020, as the other hospitals denied providing delivery facilities and other life-saving services. The incidence of death of patients out of denying lifesaving treatment services at the peak of COVID first wave was seen and Iqraa has acted promptly by setting COVID maternal facility with delivery facilities for positive pregnant women and Operation Theatre for providing surgical procedures.



Iqraa Hospital continued to treat positive all medical and surgical procedures regardless of the COVID infection status of the patient with adequate precautions and by setting adequate facilities, equipping with appropriate equipment and manpower. We were sought by patients across the State for this reason.



During the month of January 2021, there was a steady decline in the number of new cases and Iqraa started downsizing the facilities in phased manner, COVID Kidney care was closed in January and the dialysis facility was further extended to the COVID affected kidney patients by maintaining dialysis centre and facilitating transport of patients from the treating centre. Towards March, further decline and a ray of hope in the form of vaccine was seen and Iqraa decided further tried downsized the capacity of COVID care centre. But unfortunately the second wave of the pandemic was even worse than before and nationwide, we are witnessing the resource scarcity and limited facilities to save the lives. This very sad reality urges immediate response in all the forms from a healthcare expert group like Iqraa. In no time, our team started working towards further extending the treatment facilities within our limited capacity and resources. During the first wave, APPI's funding support helped us in equipping the facility with all the necessary life-saving equipment and further operationalizing the facilities till now.



Our team had decided to add 100 COVID beds (25 critical care beds in Iqraa Kidney care centre, 35 HDU beds in Iqraa School building and 40 beds in Iqraa Main Hospital). In addition to the COVID facilities in Calicut district, we have decided to start an exclusive 50 bed COVID treatment facility centre in Wayanad district, which is the backward district having no tertiary care facilities and proper COVID treatment centres. Repurposing works in all these facilities are ongoing in day-night basis with a target of starting the facilities at the earliest.

We are certain that, our model of providing free lifesaving treatment services by appropriate community participation, collaboration with government agency and most importantly philanthropic initiative like APPI is inspiring and replicable models will happen across the country in reaching the most deserving people.

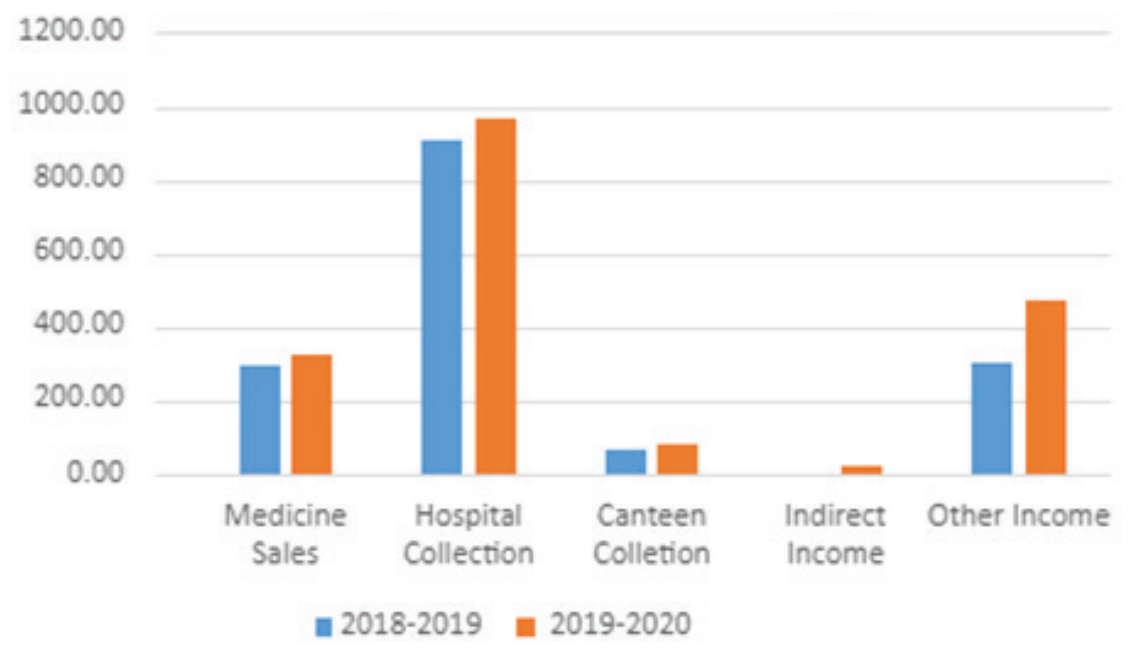
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FINANCIAL OVERVIEW OF FY 2019-2020

IQRAA GROUP INCOME

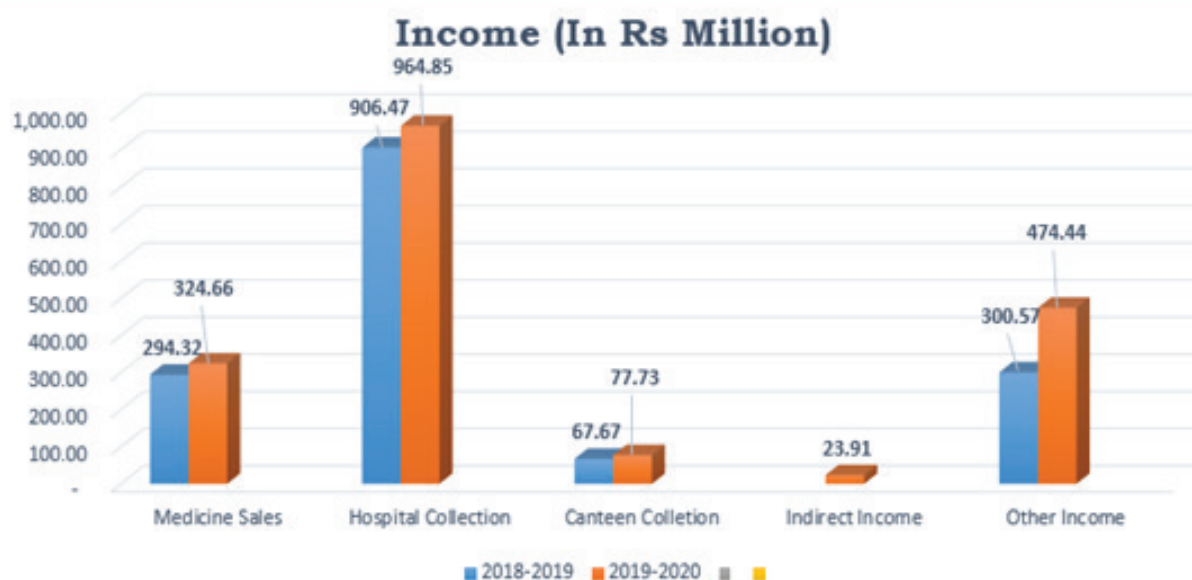
	(In Rs. Million)	
Income	2018-2019	2019-2020
Medicine Sales	294.32	324.66
Hospital Collection	906.47	964.85
Canteen Colletion	67.67	77.73
Indirect Income		23.91
Other Income	300.57	474.44
	1569.03	1865.59

IQRAA GROUP INCOME



IQRAA HOSPITAL INCOME

	(In Rs Million)	
Income	2018-2019	2019-2020
Medicine Sales	294.32	324.66
Hospital Collection	906.47	964.85
Canteen Colletion	67.67	77.73
Indirect Income		23.91
Other Income	300.57	474.44
	1,569.03	1,865.59



IQRAA HOSPITAL EXPENSE

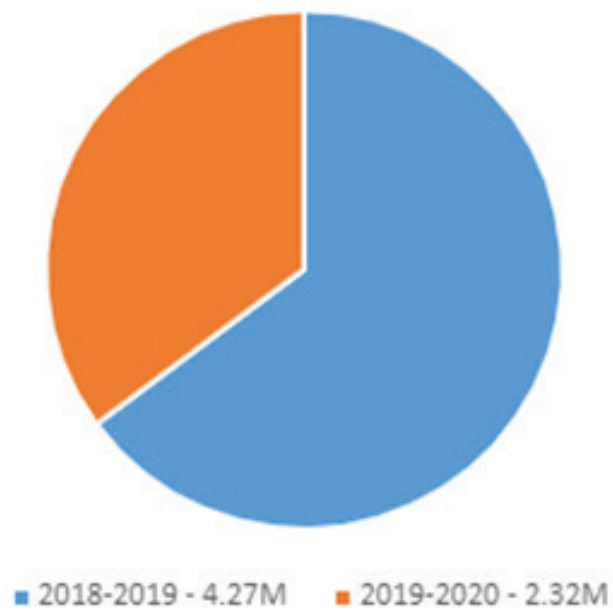
Expenses	2018-2019	2019-2020
Purchase expenses	247.39	254.79
Direct Expenses	518.22	546.33
Salary & Allowances	342.61	436.38
Indirect Expenses	459.35	555.34
Depreciation	45.00	44.35
Total	1,612.56	1,837.18

Expenses (In Rs Million)



DONATIONS

Year	In Rs Million
2018-2019	4.27
2019-2020	2.32



10.

IQRAA RESEARCH CENTRE (IRC) ANNUAL REPORT 2020-21

Iqraa Research Centre (IRC) remains at the forefront of bridging the gap between research and patient care, prioritizing the advancement of health outcomes through innovative research and collaboration. Our enduring commitment is evident in our impressive track record, boasting over **30** publications that span both clinical and non-clinical domains, significantly contributing to medical knowledge on both national and international platforms. This steadfast dedication results in tangible enhancements in healthcare practices and patient well-being.

KEY HIGHLIGHTS :

1. **Publication Milestone:** In our relentless pursuit of advancing medical knowledge, IRC achieved a remarkable milestone by publishing 30 research papers in 2020.
2. **In-house Ethical Standards:** Our Institutional ethical committee ensures the adherence of our research to global ethical standards, emphasizing our commitment to conducting research responsibly.
3. **Active Departmental Research:** Departments such as Psychiatry, Critical Care, Pulmonology, Diabetology, and Nephrology are actively involved in robust research programs, contributing significantly to the advancement of knowledge in their respective fields.

Our mission remains steadfast: to deliver high-quality, cost-effective treatment to the community at large, with a specific focus on supporting the underprivileged.

As we reflect on the achievements of the past year, the foundation of our success lies in promoting the utilization and conduct of research in clinical practice. By setting the gold standard in clinical research and offering unmatched expertise, we not only advance medical knowledge but also ensure that the best treatment practices reach every patient.

Looking ahead with enthusiasm, we aspire to continue pushing the boundaries of medical research, continually enhancing patient care in the years to come.

For more detailed publications and insights, please visit (<https://iqraahospital.in/research-publications/>).

Iqraa Research Centre - Pioneering medical innovation and care, setting new standards in research and patient well-being.

11. **EVENTS, WORKSHOPS AND SEMINAR**

In the period spanning 2020-2021, IQRAA has emerged as a vibrant hub for learning and community engagement. Throughout this timeframe, we have been the focal point for a multitude of events, workshops, and seminars, all intricately curated to promote learning and stimulate meaningful conversations. These diverse gatherings have not only enriched the experiences of our members but have also deepened our connections with the community we are dedicated to serving. As we reflect on the past year, we are excited to present an overview of the numerous events that have significantly contributed to our mission of knowledge dissemination and empowerment.

Remarkably, in the 2020-2021 timeframe, IQRAA successfully orchestrated **20** seminars across various departments. These events were meticulously executed, adhering to all COVID protocols and obligations, further underscoring our commitment to advancing healthcare education and collaboration.

THANK YOU

